OUR MONEY BACK GUARANTEE

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At Qal-Tek, we stand behind the quality of our work. We understand that hiring a third party to evaluate your program should provide you with a peace of mind that your program will meet regulatory inspection expectations. As such, we provide our clients with the following guarantee of our service.

"If Qal-Tek performs and audit of your program and you undergo a regulatory routine inspection by the USNRC or an agreement state, we will guarantee our audit will eliminate any significant violations resulting from your inspection, or your money back!"

Terms: The guarantee will provide complete refund of all fees paid to Qal-Tek related to the audit, including all travel and labor. The following exceptions and rules apply;

- The cited infractions/violations must have occurred during the period which was audited by Qal-Tek.
- The cited infraction/violations must be covered by the same operations and license which was inspected by Qal-Tek.
- The guarantee does not cover any issues identified by Qal-Tek which are not resolved by Qal-Tek.
- The guarantee does not cover any reportable/unresolvable findings identified by Qal-Tek.
- The guarantee does not cover any documentation or incidents not provided to Qal-Tek during the audit.
- Significant violations are defined as NRC level 3 or higher violations. The guarantee does not cover Level 4 or non-cited violations or infractions.